

## PROGRAMME

### Building Bridges: Making sense of QA in European, national and institutional contexts

18-20 November 2010, Hosted by University Claude Bernard Lyon I, France

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Preliminary programme as of 6 September 2010

#### Thursday, 18 November

##### PRE-CONFERENCE MEETINGS

16.00 – 16.45 Meeting with key players

##### CONFERENCE

14.00 – 17.00 Registration

**17.00 – 18.30 Official Opening and Plenary Session I: Is there a European Dimension to QA?**

*Chair:* Fiona Crozier, Forum Steering Committee

This session will settle the stage for the EQAF 2010 by discussing the nature of the European dimension and how it is manifested in the daily quality assurance and enhancement practices.

- Welcome, Lionel Collet, President, University Claude Bernard Lyon I, France and Conférence des Présidents d'Université (CPU)
- "One fleet, many ships, same destination", by Peter Williams, former QAA Chief Executive and former president of ENQA, United Kingdom
- Respondent: Robin Van Ijperen, Directorate General for Education and Culture, European Commission
- Discussion

**20.00 – 22.30 Forum dinner**  
*Lyon Municipal House*

#### Friday, 19 November

**9.00 – 10.30 Plenary Session II: Taking stock of institutional QA processes in Europe**

*Chair:* Andrea Blaettler, Forum Steering Committee

This session will examine institutional QA processes across Europe, and how they can be articulated with the development of a quality culture.

"Mapping internal quality assurance practices in Europe: results of a survey", by Tia Loukkola, Head of Unit, EUA

The presentation will be followed by a panel discussion with the Chair of the session, the presenter, one university practitioner and one QA agency representative:

Tia Loukkola, EUA  
Andrea Blaettler, ESU  
Jose Sarsfield Cabral, Vice-Rector, University of Porto, Portugal  
Padraig Walsh, Irish Universities Quality Board (IUQB), Ireland  
Discussion with the audience  
Practical information on working groups sessions

10.30 – 11.00 Coffee break

**11.00 – 12.45 Working group session I: papers and workshops**

Participants will have a choice of a workshop, with duration of 90 minutes, or of two sessions with duration of 45 minutes each with a 15-minute break in between to allow the participants to move around.

12.45 – 14.00 Lunch

**14.00 – 15.30 Plenary session III: Learning outcomes – exploring the challenges to QA**

*Chair:* Aine Hyland, Forum Steering Committee

What is the link between the learning outcomes, as described and used nowadays, and quality assurance? Whereas in some countries the learning outcomes are taken as a legislative basis for shaping the higher education landscape, this session will address practical issues to be faced on the field.

- "Exploring learning outcomes", by Volker Gehmlich, Fachhochschule Osnabrück, Germany
- "Student-centred learning: a student perspective", by Robert Santa, ESU, Romania
- Discussion
- Practical information on the Forum Café

**15.30 – 16.30 The Forum Café**

This session will allow participants to move around in the venue and network with their colleagues. Coffee will be available.

A "Corner of case practices" will serve as a meeting point for disseminating information on institutional practices across Europe. Participants are encouraged to submit, through the call for contributions, a proposal for hosting a stand in the Forum Café. The audience will be invited to visit this corner, walk around with coffee and chat with the stand holders.

A “Meet the keynote speakers” corner will allow all Forum participants to meet the keynote speakers. Participants will be welcome to ask questions, clarify points and hold informal exchanges with the keynote speakers.

**16.30 – 17.15 Working group session II: Papers**

19.30 Cocktail reception

## **Saturday, 20 November**

**09.00 – 10.15 Plenary Session IV: External Quality Assurance: its role and impact**

*Chair:* Lucien Bollaert, Forum Steering Committee

This session will discuss the role and impact of external quality assurance in the changing context.

- “The relevance of external quality assurance: an overview”, by Agi Csonka, Danish Evaluation Institute (EVA), Denmark
- “Experiences in external quality assurance exercises from various perspectives”, by Janja Komljenovic, Ministry of Higher Education, Science and Technology, Slovenia
- Discussion

This session will discuss the role and impact of external quality assurance in the changing context.

10.15 – 10.45 Coffee break

**10.45 – 11.30 Working Group Session III: Papers**

**11.45 – 13.00 Plenary Session V: Closing Session**

*Chair and facilitator:* Bjorn Stensaker, Forum Steering Committee

The closing session will consist of an exchange of views on the discussions held during the previous days between the presidents of ENQA, EURASHE, EUA and ESU. The discussion will be introduced and facilitated by Bjorn Stensaker, Acting Director of NIFU-STEP and academic advisor of the Forum Steering Committee.

A panel discussion with the E4 presidents and the audience  
Wrap-up and thanks by Fiona Crozier, chair, Forum Steering Committee

13.00 – 14.30 Lunch and departure of participants