

PROGRAMME

Quality and Trust: at the heart of what we do

17-19 November 2011, Hosted by the University of Antwerp and Artesis University College
Antwerp, Belgium

Preliminary Programme 27 June 2011

Thursday, 17 November

CONFERENCE

14.00 – 17.00 Registration

17.00 – 17.15 **Official Opening**

Introduction to the Forum, **Fiona Crozier**, Chair, Forum Steering Committee
A welcome word, by **Alain Verschoren**, Rector, University of Antwerp, and **Guy Aelterman**, Vice-Chancellor, Artesis University College, Belgium

17.15 – 18.30 **Plenary Session I: What does the European quality assurance landscape look like from a global perspective?**

Chair: Fiona Crozier, Forum Steering Committee

This session aims to examine how the quality assurance developments that have taken place in Europe in recent years relate to the global context and how they appear from an external perspective. The session will reflect on the diversity of QA tools and models across the continent, as well as seeking to look into commonalities in the European approach to QA, key questions being whether there is such a thing as European quality assurance and if so, how to take it further.

Keynote speaker: Mala Singh, Professor of International Higher Education Policy at the Open University in the UK, and formerly, the Founding Executive Director of the Higher Education Quality Committee of the Council on Higher Education in South Africa
Discussion with the chair and the audience

19.30 – 21.30 **Welcome Reception**

Friday, 18 November

9.00 – 17.00 Registration

9.00 – 17.00 **Exhibition Area/ Forum Café open**

9.00 – 10.15 **Plenary Session II: Putting quality at the centre of QA**

How can we ensure that the actual enhancement of higher education quality remains the focus of quality assurance processes when there are so many other demands on those processes?

Marion Coy, Former Director, Galway-Mayo Institute of Technology (GMIT), Ireland
Respondent: Karl Dittrich, Chairman, NVAO, the Netherlands
Discussion
Practical Information on breakout sessions

10.15 – 11.00 The Forum Café/Coffee break

Participants are encouraged to move around and network with their colleagues in the exhibition area. Coffee will be served.

11.00 – 12.45 **Breakout Session I: Papers and workshops**

Participants will have a choice of a workshop or a paper session including 2 papers and discussion.
One 45-minute breakout session will continue the discussion started during the plenary session 2 to allow participants who wish to, to contribute to that discussion.

12.45 – 14.15 Lunch

14.15 – 15.15 **Breakout Session II: Updates on new European developments in quality assurance**

Several parallel sessions will present various projects or initiatives led at European level:

Mapping the implementation and application of the Standards and Guidelines for Quality Assurance in the European Higher Education Area (MAP-ESG)
The External Review of EQAR: preliminary conclusions
Other parallel sessions to be confirmed

15.15 – 15.45 The Forum Café/Coffee break

Participants are encouraged to move around and network with their colleagues in the exhibition area. Coffee will be served.

15.45 – 17.00 **Plenary Session III: Building trust**

Chair: Lesley Wilson, Secretary General, European University Association (EUA)

Has QA succeeded in building trust among internal and external stakeholders, and how can agencies and institutions contribute to this essential goal through their respective activities?

Sjur Bergan, Head of the Higher Education and Research Division, Council of Europe
Respondent: Milica Popovic, student, Serbia
Discussion

19.30 Optional Conference dinner (separate fee)

Saturday, 19 November

9.00 – 13.00 Registration

9.00 – 13.00 Exhibition area open

9.30 – 11.15 Breakout Session III: Papers and workshops

Participants will have a choice of attending a workshop, with duration of 90 minutes, or two paper sessions with duration of 45 minutes each, with a 15-minute break in between to allow the participants to move around. One 45-minute breakout session will continue the discussion started during plenary session 3 to allow participants who wish to, to contribute to that discussion.

11.15 – 11.45 Coffee break

11.45 – 13.00 Plenary Session IV: Closing Session

Chair and facilitator: Bjorn Stensaker, Forum Steering Committee

This session will aim to summarise the discussions over the last couple of days and provide an opportunity for the audience to quiz the presidents of the E4 organisations on any topic they wish.

A panel discussion with the E4 presidents and the audience

Wrap-up and thanks by Fiona Crozier, chair, Forum Steering Committee

13.00 – 14.30 Lunch and departure of participants