



**SATISFACTION SURVEY TO THE
ATTENDANTS OF THE ECA SUMMER
WORKSHOP IN SANTIAGO**

PERIOD FOR COMPLETING THE SURVEY: From 03/03/2017 to 27/03/2017

SURVEY SENT: 20

SURVEYS RECEIVED: 13

PERCENTAGE OF RESPONSE: 65%

1. SATISFACTION WITH THE SEMINAR **From 1 (min.) to 5 (max.)**

1.1. The publicity and information given before the seminar were suitable. **4,00**

1.2. The Documents given during the seminar were suitable. **3,69**

1.3. The duration of the seminar was appropriate, considering the initial objectives **3,92**

1.4. Level of satisfaction with the fulfilment of the schedule and planning. **3,62**

1.5. The venue and facilities were appropriate to the correct seminar development. **3,85**

1.6. The organization of the seminar by ACSUG was adequate. **4,08**

1.7. Overall satisfaction with the seminar. **3,92**

2. AVERAGE: 3,87

Received: Quality and Management Area

Data: 07/04/2017