

On Sunday 3 April from 15.30 to 20.00 hrs registration is open on side of the front desk in the hall of the hotel

Monday April 4

8:30	Pre-Conference Workshops/Conference Registration Opens Area: Hall rooms Salón Doblón and Salón Comendador
9:30 -16:30	<p>INQAAHE Pre-Conference Workshops</p> <p>9:30: Start of Workshops 1 and 2 11:00: Coffee Break in Hall of rooms Doblón and Comendador 12.30: End of Workshops 1 and 2</p> <p>Workshop 1: Standards, learning outcomes and program accreditation</p> <p>Facilitators: <i>Hilary Winchester, Higher Education Consultant, former Pro Vice Chancellor, University of South Australia</i> <i>Gemma Rauret, Universitat de Barcelona, Spain</i></p> <p>Room: Salón Doblón</p> <p>Workshop 2: Managing an external quality assurance agency</p> <p>Facilitators: <i>Steven Crow, former President of The Higher Learning Commission of The North Central Association of Colleges And Schools, USA</i> <i>Michal Neumann, Head Quality Assessment Council for Higher Education (CHE) Israel</i></p> <p>Room: Salón Comendador</p> <p>12.30 -13.30 Lunch for all participants in the workshops. Room: Salón Cervantes</p> <p>13:30: Start of Workshops 3 and 4 15:00: Coffee Break in Hall of rooms Doblón and Comendador 16:30: End of Workshops 3 and 4</p> <p>Workshop 3: Internal QA systems within HEIs</p> <p>Facilitators: <i>Laureano González, Deputy Director of ANECA, Spain</i> <i>Tia Loukkola, European University Association (EUA), Brussels, Belgium</i></p> <p>Room: Salón Doblón</p> <p>Workshop 4: Effective site visits</p> <p>Facilitators: <i>Antony Stella, Audit Director AUQA, Australia and President of APQN</i> <i>Barbara Beno, President Accrediting Commission of Community and Junior Colleges (ACCJC), USA</i></p> <p>Room: Salón Comendador</p>

9.30 -16.30	Special Invitation Event: INQAAHE Board Meeting
16.30 – 18.30	Conference Registration Area: Hall rooms Salón Doblón and Salón Comendador
Tuesday April 5	
8:15 – 9:15	Conference Registration Area: Hall of Auditorium
9:30 - 10:15	Official Opening Session Speakers: His Royal Highness the Prince Felipe de Borbón y Grecia Ángel Gabilondo, Minister of Education, Spain Zulima Fernandez, Director ANECA David Woodhouse, President INQAAHE Room: Auditorium
10:15 -11:00	Keynote Sub theme 1: " GLOBALIZING FORCES AND NATIONAL / REGIONAL GOALS Nadia Badrawi, President ANQAHE Room: Auditorium
11:00 – 11:30	Coffee Break / Poster viewing. Room: Salón Castilla
11:30-13:20	Paper break-out sessions <ul style="list-style-type: none"> • 11.30 – 12.00 Paper presentations • 12.00 – 12.10 Change over • 12.10 – 12.40 Paper presentations • 12.40 – 12.50 Change over • 12.50 – 13.20 Paper presentations Rooms: Salón Hidalgo, Salón El Escorial, Salón el Jardín, Auditorium
13:20	Lunch. Room: Salón Cervantes
14:30-16.00	Keynote Sub theme 2 <i>“PROFESSIONALIZATION OF QUALITY ASSURANCE”</i> The view from the institutions: José Rafael Toro, Academic Vice-Rector, Universidad de los Andes, Colombia The view from the agencies: Ton Vroeijenstijn, Consultant, The Netherlands Room: Auditorium

16.00-16.30	Coffee Break / Poster viewing. Room: Salón Castilla
16.30-17.40	<p>Paper break-out sessions</p> <ul style="list-style-type: none"> • 16.30 – 17.00 Paper presentations • 17.00 – 17.10 Change over • 17.10 – 17.40 Paper presentations <p>Rooms: Salón Hidalgo, Salón El Escorial, Salón el Jardín</p>
16.30-17.40	<p>Workshop: <i>The external review of agencies</i></p> <p>Achim Hopbach, president of ENQA María José Lemaitre, Executive Director, CINDA Chile</p> <p>Room: Auditorium</p>
18:00-19.30	<p>INQAAHE General Assembly</p> <p>Room: Auditorium</p>
Wednesday April 6	
9:00 - 10:30	<p>Keynote Sub theme 3</p> <p><i>“EFFECTIVE QA PROCESSES FOR DIVERSITY, DEVELOPMENT, AND SUSTAINABILITY”</i></p> <p>María José Lemaitre, Executive Director, CINDA Chile George Peterson Executive Director Emeritus, ABET</p> <p>Room: Auditorium</p>
10:30	Coffee Break / Poster viewing. Room: Salón Castilla
11.00-12.20	<p>Paper break-out sessions</p> <ul style="list-style-type: none"> • 11.00 – 11.30 Paper presentations • 11.30 – 11.40 Change over • 11.40 – 12.20 Paper presentations • 12.20 – 12.30 Change over to Auditorio <p>Rooms: Salón Hidalgo, Salón El Escorial, Salón el Jardín, Auditorium</p>
12.30-13.00	<p>Tribute to Marjorie Peace Lenn</p> <p>Room: Auditorium</p>
13:00	Lunch. Room: Salón Cervantes
14:00-15:50	Workshop:

	<p><i>Joint programs and recognition issues</i></p> <p>Rolf Heusser, president of ECA, former director of OAQ Switzerland</p> <p>Daniela Torre, Secretary General CNED Chile</p> <p>Room: Auditorium</p>
14:00-15:50	<p>Paper break-out sessions</p> <ul style="list-style-type: none"> • 14.00 – 14:30 Paper presentations • 14.30 – 14.40 Change over • 14.40 – 15.10 Paper presentations • 15.10 – 15.20 Change over • 15.20 – 15.50 Paper presentations <p>Rooms: Salón Hidalgo, Salón El Escorial, Salón el Jardín</p>
15:50	Coffee Break / Poster viewing. Room: Salón Castilla
16: 10-17:30	<p>Panel discussions: <i>Quality assurance and rankings</i></p> <p>Pedro Henríquez, Director, IESALC – UNESCO, Venezuela</p> <p>Prof. Dzulkifli Razak, Vice Chancellor Universiti Sains Malaysia</p> <p>Allan Päll, European Students Union (ESU)</p> <p>George Jiang, President, Higher Education Evaluation & Accreditation Council of Taiwan</p> <p>Room: Auditorium</p>
16: 10-18. 00	<p>Paper break-out sessions</p> <ul style="list-style-type: none"> • 16. 10 - 16. 40 Paper presentations • 16. 40 – 16. 50 Change over • 16. 50 – 17. 20 Paper presentations • 17. 20 – 17. 30 Change over • 17. 30 – 18. 00 Paper presentations <p>Rooms: Salón Hidalgo, Salón El Escorial, Salón el Jardín</p>
18:00 – 19.30	<p>Special Invitation Event:</p> <p>INQAAHE Board Meeting</p>
20:00	Conference Dinner (only with invitation)
Thursday	April 7
08:30-10.00	<p>Keynote Sub theme 4</p> <p>“INDEPENDENCE OF QUALITY ASSURANCE VIS A VIS DIFFERENT STAKEHOLDERS”</p> <p>Belle Wheelan, President, SACS, USA</p> <p>Lis Lange, Directorate of Institutional Research and Acaemic Planning at the University of the Free State in South Africa</p> <p>Josep Ferré, Director, AQU Catalunya, Spain</p>

	<p>Moderator: Carol Bobby, Board Member, INQAAHE</p> <p>Room: Auditorium</p>
10:00	Coffee Break / Poster viewing. Room: Salón Castilla
10.30-11. 25	<p>Paper break-out sessions</p> <ul style="list-style-type: none"> • 10. 30 – 10.55 Paper presentations • 10.55 – 11.00 Change over • 11.00 – 11.25 Paper presentations <p>Rooms: Salón Hidalgo, Salón El Escorial, Salón el Jardín, Auditorium</p>
11.30 -12: 45	<p>Closing session:</p> <p>20 years of experience, foundation for the future</p> <p>David Woodhouse, Immediate Past President INQAAHE</p> <p>Dirk van Damme, Head of CERI (Centre for Education Research and Innovation) at OECD</p> <p>Room: Auditorium</p>
12: 45	Closing Lunch. Room: Salón Cervantes